Hotelski red / Hotel rules

1. Gost lahko rezervirano sobo prevzame od 15.00 ure dalje.
2. Na dan odhoda mora gost sobo izprazniti do 10.00 ure.
3. Zgodnejši prihod (early check-in) in poznejši odhod (late check-out) sta mogoča po predhodnem dogovoru s hotelom.
4. Zajtrk je na voljo v restavraciji Harmonija okusov od 8.00 do 10.00 ure.
5. Od 22.00 do 6.00 ure velja nočni mir. Gostje morajo spoštovati mir in udobje drugih gostov.
6. Hišni ljubljenčki so dovoljeni ob predhodnem obvestilu hotelu in doplačilu.
7. Kajenje je v vseh notranjih prostorih hotela prepovedano. Prepoved velja tudi za elektronske cigarete, naprave za vejpanje in izdelke za segrevanje tobaka. V primeru kršitve prepovedi kajenja je dogovorjena pogodbena kazen v višini 500,00 EUR, ki jo je gost dolžan plačati ne glede na to, ali je hotel zaradi kršitve utrpel škodo in v kakšni višini. Višina pogodbene kazni je določena ob upoštevanju možnih posledic kršitve, zlasti stroškov profesionalne ozonizacije prostora, menjave filtrov prezračevalnega sistema, globinskega čiščenja tekstilnih površin ter morebitne izgube prihodka zaradi začasne neuporabnosti sobe med sanacijo. Če zaradi kršitve nastane škoda, ki presega znesek pogodbene kazni, je hotel upravičen zahtevati tudi razliko do popolne odškodnine v skladu z določbami Obligacijskega zakonika.
8. Gost odgovarja za škodo, ki jo po svoji krivdi povzroči sam, ter za škodo, ki jo povzročijo osebe, za katere odgovarja, oziroma njegovi obiskovalci, v skladu z veljavnimi predpisi.
9. Gost mora za svoje osebne predmete skrbeti z ustrezno skrbnostjo.
10. Zaradi požarne varnosti je v hotelskih sobah in drugih nastanitvenih prostorih prepovedana uporaba lastnih grelnih in kuhalnih aparatov, razen naprav, ki jih zagotovi ali izrecno dovoli hotel.
11. Gost mora vsako okvaro ali poškodbo v sobi oziroma skupnih prostorih nemudoma sporočiti na hotel@harmonija.eu.
12. Hotel za vlom ali poškodbo vozila na hotelskem parkirišču ne odgovarja.
13. V primeru poškodovanja, uničenja ali odtujitve hotelskega inventarja je gost odgovoren za povračilo dejansko nastale škode, vključno s stroški popravila ali nadomestitve ter neposredno povezanimi stroški, če je škoda nastala po njegovi krivdi oziroma po krivdi oseb, za katere odgovarja, ali njegovih obiskovalcev, v skladu z veljavnimi predpisi.
14. Hotelski red je sestavni del pogodbenih pogojev nastanitve. Gost je pred sklenitvijo pogodbe o nastanitvi seznanjen s hotelskim redom oziroma mu je omogočeno, da se z njim seznani, in se zavezuje k njegovemu spoštovanju.
15. Gost je dolžan spoštovati določila hotelskega reda. V primeru kršitve ima hotel pravico gosta opozoriti in zahtevati takojšnje prenehanje kršitve. V primeru hujših ali ponavljajočih se kršitev si hotel pridržuje pravico do predčasne odpovedi pogodbe o nastanitvi v skladu z veljavno zakonodajo. Za kršitve hotelskega reda, za katere ni posebej dogovorjena pogodbena kazen, je gost odgovoren za povračilo dejansko nastale škode, vključno z razumnimi in potrebnimi stroški, ki so neposredno povezani z odpravo posledic kršitve, v skladu z veljavnimi predpisi.

Veljavnost: Ta hotelski red velja od dneva objave do preklica in nadomesti prejšnjo različico.
Upravljavec: Kompas GL d.d., PE HARMONIJA MENGEŠ, Linhartova cesta 33, 1234 Mengeš
Kontakt: Hotel Harmonija · +386 40 455 666 · hotel@harmonija.eu
Nujne številke: policija 113 · reševalci in gasilci 112

1. Guests may check into their reserved rooms from 3:00 PM onwards.
2. On the day of departure, guests must vacate their rooms by 10:00 AM.
3. Early check-in and late check-out are available by prior arrangement with the hotel.
4. Breakfast is served at the Harmonija okusov restaurant from 8:00 AM to 10:00 AM.
5. Quiet hours are observed from 10:00 PM to 6:00 AM. Guests must respect the peace and comfort of other guests.
6. Pets are permitted subject to prior notification to the hotel and payment of an additional fee.
7. Smoking is strictly prohibited in all indoor areas of the hotel. This prohibition also applies to electronic cigarettes, vaping devices, and heated tobacco products. In the event of a violation of the smoking ban, an agreed contractual penalty of EUR 500.00 shall apply, which the guest is obliged to pay regardless of whether the hotel has suffered any damage as a result of the violation and regardless of the amount of such damage. The amount of the contractual penalty has been determined taking into account the potential consequences of the violation, particularly the costs of professional ozone treatment of the premises, replacement of ventilation system filters, deep cleaning of textile surfaces, and any potential loss of revenue resulting from the temporary unavailability of the room during the cleaning and restoration process. If the violation results in damage exceeding the amount of the contractual penalty, the hotel shall also be entitled to claim the difference up to full compensation for the damage suffered, in accordance with the provisions of the Slovenian Obligations Code.
8. Guests are liable for damage caused through their own fault, as well as for damage caused by persons for whom they are responsible or by their visitors, in accordance with applicable laws and regulations.
9. Guests must exercise reasonable care in safeguarding their personal belongings.
10. For fire safety reasons, the use of personal heating and cooking appliances in hotel rooms and other accommodation areas is prohibited, except for appliances provided or expressly authorised by the hotel.
11. Guests must immediately report any malfunction or damage in their room or in the hotel's common areas to hotel@harmonija.eu.
12. We are not responsible for possible break-in or damage to a car parked in the hotel parking lot.
13. In the event of damage to, destruction of, or theft of hotel property or equipment, the guest shall be liable for compensation of the actual damage incurred, including the costs of repair or replacement and any directly related expenses, where such damage has been caused through the fault of the guest, persons for whom the guest is responsible, or the guest's visitors, in accordance with applicable laws and regulations.
14. These Hotel Rules form an integral part of the contractual terms and conditions of accommodation. Before entering into the accommodation agreement, guests are informed of these Hotel Rules or given the opportunity to familiarise themselves with them, and undertake to comply with their provisions.
15. Guests are required to comply with these Hotel Rules. In the event of a violation, the hotel reserves the right to issue a warning and require the immediate cessation of the violation. In cases of serious or repeated violations, the hotel reserves the right to terminate the accommodation agreement prematurely, in accordance with applicable laws and regulations. For violations of these Hotel Rules for which no specific contractual penalty has been agreed, the guest shall be liable for compensation of the actual damage incurred, including reasonable and necessary costs directly related to remedying the consequences of the violation, in accordance with applicable laws and regulations.

Validity: These Hotel Rules shall take effect on the date of their publication and shall remain in force until revoked. They supersede all previous versions.

Operator: Kompas GL d.d., PE HARMONIJA MENGEŠ, Linhartova cesta 33, 1234 Mengeš, Slovenia
Contact: Hotel Harmonija · +386 40 455 666 · hotel@harmonija.eu
Emergency numbers: Police 113 · Ambulance and Fire Brigade 112

URGENTNE ŠTEVILKE/
URGENT NUMBERS:

Policija/Police: 113
Reševalci/Ambulance: 112
Gasilci/Firefighters: 112